

Service At Work Award

Special recognition of APHIS people creating new "customer expectations" through Service!

Introducing . . .

The [APHIS Service at Work](#) award recognizing our front runners in innovative service. Everyday, our people meet the needs of the American people and often go beyond the call of duty and exceed the public's expectations. Every once in a while, we even see people who touch a community or a citizen group in such a way that it creates a new or increased level of expectation that ripples across USDA and government.

We have all seen some of the examples of our APHIS colleagues making ripples or in some cases, waves. We want to hear all about it and recognize their efforts. Tell us their story and the story of the American public's reactions. In 2000, we will present Service At Work Awards to individuals and groups who change the look and feel of the public's experience of APHIS in such a way that citizens and communities are surprised and delighted. The award also recognizes our colleagues for being the catalyst for the new standards of service.



"Service" is our last name and we have proven that we know how to deliver. This is one chance to tell our best stories and build on the best of our best.

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- ✓ Please provide the following information to denise.a.barnes@usda.gov.
 - ✓ The best nominations are less than two pages and cover a brief explanation of the activity/initiative, the outcomes from the public's (citizen customer's) perspective, and the impact on APHIS, USDA, and/or Government.
 - ✓ Deadline for nominations is **September 30, 2000**.
 - ✓ Selections will be made by panel: Hammer Award winners, Associate Administrator, and the APHIS Reinvention Coordination Team.
 - ✓ Winners will be announced in November 2000.
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For more information contact Denise Barnes at 612-370-2147.